Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: July 1, 2014 - June 30, 2015

Filing Deadline: July 15, 2015

Filing Date: 07/28/2015 03:23 PM

Filing Confirmation Number: 0006893033

FRN: 0018941682

General Report Information

Type of Company

Device Manufacturer

De Minimis Exception

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? No

Were you a small entity at any time during the three years prior to the end of the reporting period? No

Date that you ceased to be a small entity?

Company Information

Company Name:	HTC America, Inc.
Brand Names:	HTC
PO Box:	
Street Address:	13920 SE Eastgate Way
City:	Belluvue
State:	WA
Zip Code:	98005

Contact Name:	Mark Bender
Contact Phone:	(425) 289-1280
Contact Fax:	
Contact Email:	Mark_Bender@htc.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for

hearing aid compatibility with respect to such operation?
Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?
Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?
 Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.htc.com/us/accessibility/hearing-aid-compatibility/

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: HTC has conducted outreach events with the hearing loss community in order to better understand the smartphone needs of individuals with hearing loss. Also, our customer support organization provides consumers with information about accessibility features online and during customer support calls. HTC provides input from outreach events, customers, and potential customers to our user research team for analysis and possible design improvements.

Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 12

Report Remarks

HTC treats its HAC responsibilities with the utmost seriousness. We regret that through a sequence of events (involving key staff being out of the office and internal miscommunications), we failed to submit our Form 655 report before the deadline. We discovered our error on July 20th and took immediate action to remedy the situation. To ensure HTC files future reports in a timely manner, HTC is revising its operating procedures to increase redundancy and eliminate single points of failure.

You have reported the following handset model summary information.
Total number of handsets offered: 21

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	11	100%					11
CDMA	10	100%					10

You have reported the following handset model summary information.
Total number of handsets offered: 21

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
WCDMA	20	100%					20

Handset 1: HTC 0P3P100

Handset Maker

  HTC

Handset Model Name   **FCC ID**

  0P3P100   NM80P3P100

Air Interfaces/Frequency Bands

  800 MHz CDMA
  850 MHz CDMA
  1900 MHz CDMA
  1900 MHz WCDMA
  2100 MHz WCDMA

Dates

  This handset model was offered from: 11/13 to 01/15

Ratings

  M-Rating: M3

  M-Rating Certification Date: 09/30/13

  Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

  Version of the ANSI C63.19 standard used during the certification process: 2011

  T-Rating: T4

  T-Rating Certification Date: 09/30/13

  Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 2: HTC 0P3P700

Handset Maker

  HTC

Handset Model Name   **FCC ID**

  0P3P700   NM80P3P700

Air Interfaces/Frequency Bands

  800 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 11/13 to 01/15

Ratings

M-Rating: M4

M-Rating Certification Date: 10/23/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T3

T-Rating Certification Date: 10/23/13

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 3: HTC 0P6B120

Handset Maker

HTC

Handset Model Name	FCC ID
0P6B120	NM80P6B120

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 03/14 to 03/15

Ratings

M-Rating: M3

M-Rating Certification Date: 03/03/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 03/03/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 4: HTC 0P6B130

Handset Maker

HTC

Handset Model Name	**FCC ID**
0P6B130	NM80P6B130

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 03/14 to 03/15

Ratings

M-Rating: M4

M-Rating Certification Date: 03/03/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 03/03/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 5: HTC 0P6B200

Handset Maker

HTC

Handset Model Name	**FCC ID**
0P6B200	NM80P6B200

Air Interfaces/Frequency Bands

800 MHz CDMA
900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 03/14 to 03/15

Ratings

M-Rating: M4

M-Rating Certification Date: 03/03/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 03/03/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 6: HTC 0P6B210

Handset Maker

HTC

Handset Model Name	**FCC ID**
0P6B210	NM80P6B210

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 09/14 to 03/15

Ratings

M-Rating: M4

M-Rating Certification Date: 08/01/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 08/01/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 7: HTC 0P6B700

Handset Maker

HTC

Handset Model Name	**FCC ID**
0P6B700	NM80P6B700

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 03/14 to 03/15

Ratings

M-Rating: M4

M-Rating Certification Date: 03/03/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 03/03/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 8: HTC 0P9O110

Handset Maker

HTC

Handset Model Name	FCC ID
0P9O110	NM80P9O110

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 07/14 to 12/14

Ratings

M-Rating: M4

M-Rating Certification Date: 06/14/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 06/14/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 9: HTC 0P9O200

Handset Maker

HTC

Handset Model Name	FCC ID
0P9O200	NM80P9O200

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 10/14 to 06/15

Ratings

M-Rating: M4

M-Rating Certification Date: 09/04/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 09/04/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 10: HTC 0PAJ500

Handset Maker

HTC

Handset Model Name   FCC ID

0PAJ500   NM80PAJ500

Air Interfaces/Frequency Bands

800 MHz CDMA
900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 07/14 to 06/15

Ratings

M-Rating: M4

M-Rating Certification Date: 06/01/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 06/01/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 11: HTC 0PCV220

Handset Maker

HTC

Handset Model Name	**FCC ID**
0PCV220	NM80PCV220

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Dates

This handset model was offered from: 11/14 to 06/15

Ratings

M-Rating: M4

M-Rating Certification Date: 09/15/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 09/15/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 12: HTC 0PFH100

Handset Maker

HTC

Handset Model Name	FCC ID
0PFH100	NM80PFH100

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 10/14 to 06/15

Ratings

M-Rating: M4

M-Rating Certification Date: 09/14/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 09/14/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 13: HTC 0PJA100

Handset Maker

HTC

Handset Model Name	FCC ID
0PJA100	NM80PJA100

Air Interfaces/Frequency Bands

800 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 04/15 to 06/15

Ratings

M-Rating: M3

M-Rating Certification Date: 03/01/15

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 03/01/15

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 14: HTC 0PJA120

Handset Maker

HTC

Handset Model Name	FCC ID
0PJA120	NM80PJA120

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 03/15 to 06/15

Ratings

M-Rating: M3

M-Rating Certification Date: 03/01/15

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 03/01/15

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 15: HTC 0PJA200

Handset Maker

HTC

Handset Model Name	**FCC ID**
0PJA200	NM80PJA200

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 04/15 to 06/15

Ratings

M-Rating: M4

M-Rating Certification Date: 03/01/15

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 03/01/15

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 16: HTC 0PJA300

Handset Maker

HTC

Handset Model Name	**FCC ID**
0PJA300	NM80PJA300

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 04/15 to 06/15

Ratings

M-Rating: M3

M-Rating Certification Date: 03/01/15

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 03/01/15

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 17: HTC PM23220

Handset Maker

HTC

Handset Model Name	**FCC ID**
PM23220	NM8PM23220

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 11/14 to 01/15

Ratings

M-Rating: M4

M-Rating Certification Date: 10/01/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 10/01/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 18: HTC PM23300

Handset Maker

HTC

Handset Model Name	**FCC ID**
PM23300	NM8PM23300

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 10/14 to 03/15

Ratings

M-Rating: M3

M-Rating Certification Date: 09/14/14

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T3

T-Rating Certification Date: 09/14/14

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

Handset 19: HTC PN07120

Handset Maker

HTC

Handset Model Name	**FCC ID**
PN07120	NM8PN07120

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 03/13 to 09/14

Ratings

M-Rating: M3

M-Rating Certification Date: 02/20/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 02/20/13

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 20: HTC PN07130

Handset Maker

HTC

Handset Model Name   FCC ID

PN07130   NM8PN07130

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 09/14

Ratings

M-Rating: M3

M-Rating Certification Date: 02/20/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 02/20/13

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 21: HTC PN07200

Handset Maker

HTC

Handset Model Name   FCC ID

PN07200   NM8PN07200

Air Interfaces/Frequency Bands

1800 MHz CDMA
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 03/13 to 09/14

Ratings

M-Rating: M4

M-Rating Certification Date: 02/22/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 02/22/13

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Certification

This Report has been certified by:

Mark Bender Director, Compliance Management
07/28/2015 03:23 PM